

PRESENTED BY:

Christine Moore County Commissioner Orange County District 2

08/17/2023



## Meeting Agenda

1. New member orientation & cheesecake	6:00
2. Corridor of the Year and Introductions	6:30
3. Fundraising idea – Wekiwa Springs Mural prints	6:40
4. OC Neighborhood Services: Mgr. Jason Reynolds + Staff	6:45
5. Videos	7:20
6. Fall Clean-Up schedules	7:25





## **Benefits of Competing**

- Property values increase
- Crime rates decrease
- Advocacy + social benefits







## Winner Receives\*

- Street bench
- LED street lighting
- Picnic Table

- Decorative pole banner
- Road resurfacing
- Doggie waste station

(Some or all of these at the Commissioner's discretion)





## **Scoring Matrix for HOAs**

- Wall + fencing condition **0-5pts**
- Sidewalks + curbs white **0-5pts** (Aprons edged)
- Landscape beds clean + mulched 0-5pts
- Trees trimmed up + bushes done 0-5pts
- Grass mowed + edged + absence of trash **0-5pts**

## Total – 25pts





## **Bonus Points**

 Volunteer workday (per neighborhood)

0-5pts

Active Corridor Chiefs

0-5pts





## Tips for each street

- Apopka Blvd- Pressure-washing sidewalks + adding mulch in October
- Clarcona-Ocoee- Improving entranceway beds
- Eden Park- Engaging residents with their entranceways (no HOAs)
- Votaw Road- Walls still needing pressure washing + paint





## Clean-up Dates Wekiwa Springs

**8AM-11AM** 

**September 16<sup>th</sup>-Votaw Manor**Meet at Votaw Manor

October 14<sup>th</sup>-Oaks on the Lake
Meet at Oaks on the Lake

September 30<sup>th</sup>-Pleasant Gardens
Meet at Pleasant Gardens

October 21<sup>st</sup>-Bent Oak
Meet at Bent Oak

October 7<sup>th</sup>-Votaw Manor
Meet at Votaw Manor

October 28<sup>th</sup>-Lovell Terrace

Meet at Lovell Terrace







# Clean-up Dates Lockhart 8AM-11AM

September 9<sup>th</sup>-Orangebrook

Meet at Orangebrook

September 23<sup>rd</sup>- Eden East Meet at Eden East/Lk. Gandy October 7<sup>th</sup>- Windridge
Meet at Windridge

October 28<sup>th</sup>-General/Mulching
Meet at old plant share







## Clean-up Dates Southern Apopka

**8AM-11AM** 

September 30<sup>th</sup>-Lk. Pleasant Cove
Meet at Lk. Pleasant Cove

October 7<sup>th</sup>-Woodfield Oaks
Meet at Woodfield Oaks HOA

October 14<sup>th</sup>-Lk. Pleasant Cove
Meet at Lk. Pleasant Cove



October 21st-Piedmont Park

Meet at Piedmont Park/Surrey Park/ Cutters Corner

October 28<sup>th</sup>-All Corridor-Mulching
Meet at Lk. Pleasant Cove





## Clean-up Dates North Pine Hills

**8AM-11AM** 

September 23<sup>rd</sup>-Windsong
Meet at Long Rd./ Pleasant/
Windsong

September 30<sup>th</sup>-Oak Cluster
Meet at Clarcona Cove/Oak Cluster

October 7<sup>th</sup>-Quail Ridge/Vista Meet at Quail Ridge/Vista



October 21<sup>st</sup>- LLHills/Breckinridge
Meet at Long Lake Hills/
Breckinridge

November 4<sup>th</sup>-Entire Corridor Trash pickup



## **Next Quarterly meetings**

#### **2023 Quarterly Meeting Schedule:**

4<sup>th</sup> Quarterly -Thursday, **November 16<sup>th</sup>** Subject: Awards Night & Corridor Safety (Wekiva HS Auditorium)

Please mark your calendars.





## Jason Reynolds

Manager, Orange County Neighborhood Services





#### District 2 Neighborhood Leaders Meeting

## Neighborhood Services Division

Engaging and Strengthening Neighborhoods

August 17, 2023

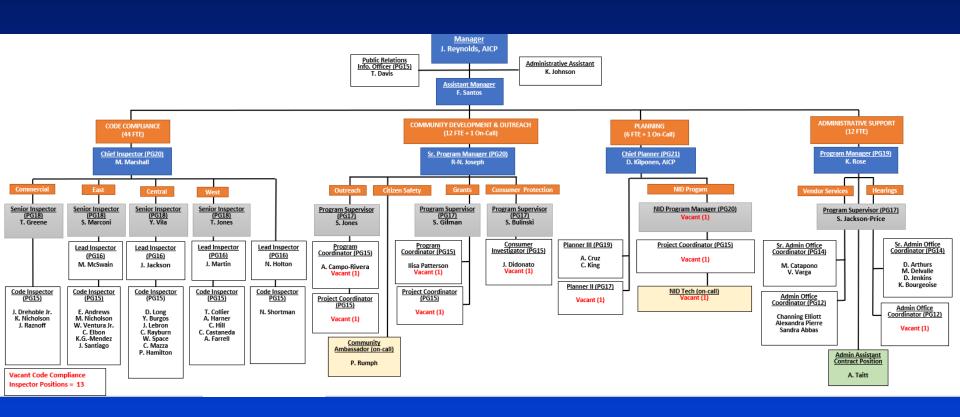


- The Neighborhood Services Division engages and strengthens neighborhoods through neighborhood planning, outreach, consumer protection, neighborhood improvement grants, and gaining compliance with County codes and ordinances
  - -Ambassador
  - —Provide resources
  - -Problem solve
  - -Public engagement





## **Organization Chart**





- **Ensures** the health and safety of communities through compliance with applicable zoning codes and regulations
- Role of a Code Inspector
  - Investigate potential code violations, issue violation notices, prepare and present cases at hearings, and follow-up inspections to ensure compliance
- Compliance
  - -Engagement
  - -Education
  - -Enforcement



- Initiating the code compliance process
  - -Staff monitors an area
  - -Reporting a code violation to 311
    - Describe the situation, provide an address, and specify time
    - Tracking number
    - Leave contact info for staff to call you
    - No anonymous complaints





- The code compliance process
  - -Staff conducts an inspection and determines there is a violation
  - A violation notice is sent to the address of record
    - Details about the violation
    - Requirements for compliance
    - Compliance window (due process)
    - Contact info for the appropriate staff
  - -Special Magistrate/Code Enforcement Board
    - Adjudicates the violation
    - Gives time to comply before fines accrue
  - Lien is placed on the property
  - -Foreclosure authorization hearing



- Misunderstandings
  - —Ugly is a code violation
  - —Once a violation is reported, the problem will be solved
  - -The County can "fix" all violations
  - -Code Inspectors have law enforcement powers
- Not a code violation
  - —Neighbor's tree/bushes in your yard
  - -Cars parked on the lawn
  - -Several cars parked at a home





#### Short-Term Rentals

- Short-term rental- the length of stay under the rental or lease arrangement is 179 days or less
  - Allowed in commercially zoned property
- Transient rental- renting or leasing a single-family dwelling for less than 30 days
  - Allowed in Residential 3 zoned property
- Investigating complaints





#### Dual Rear Wheel Vehicles

- Dual rear wheel vehicles (motor truck, trailer, semi-trailer or tractor/trailer combination) are not permitted in residential areas
  - Parked on private property

#### Construction

 Approval from the Zoning Division and a permit from the Building Safety Division are required for a building or structure to be erected, altered, or enlarged







#### Abandoned or Disabled Vehicles

- Parking an abandoned or disabled vehicle at a residential property is not permitted unless it is parked inside an enclosed garage or parked completely under a carport and covered with an auto cover
- An abandoned or disabled vehicle is dismantled, wrecked, having flat tires, no license plate, expired registration, or landscaping growing under the car





#### Recreational Vehicles and Boats

- Unoccupied recreational vehicles (RV) may be stored in most residential districts, after the owner obtains a permit from the Zoning Division
- A permit from the Zoning Division is required to store boats longer the 24 feet in a residential district
  - Boats less than 24 feet may be parked in the front yard of on an approved surface and do not require a permit
  - All boats must be registered to the owner or lessee of the property







- Orange County has a Nuisance Code for property maintenance violations
  - High grass/weeds, trash/junk/debris, and inoperative vehicles
- The County has authority to address these code violations
  - With due process, the violation can be abated in 4 to 6 weeks



- High grass/weeds (taller than 18 inches) and trash/junk/debris
  - Due process
  - Cut the grass and/or clean the property
  - Property owner is responsible for the cost
  - If there is nonpayment, a special assessment lien is placed on the property to recoup the cost
- **■** Inoperative vehicles
  - Provide notice to the property owner (due process)
  - Tow inoperative vehicles
  - Vehicle owner is responsible for towing costs







## **Common Issues Handled by Other Agencies**

#### Noise

- From a home or business with alcohol- Orange County Sheriff's Office
- From a business without alcohol-OC Environmental Protection Division
- Activities in the street (right-of-way)
  - -Cars/trucks- Orange County Sheriff's Office
  - –Dumping/trash- OC Roads and DrainageDivision or OC Solid Waste Division
- People on a property/homeless camps
  - —Orange County Sheriff's Office and Hope Team





## **Common Issues Handled by Other Agencies**

- Timeshares
  - -FL Dept. of Business and Professional Regulation
- Fill dirt brought to a property
  - **—OC Development Engineering Division**
- Cutting down trees
  - OC Zoning Division orOC Development Engineering Division
- Landlord/tenant issues
  - **—OC Office of Tenant Services**





## **Community Development and Outreach Section**

#### Community Conference

- A day for residents to learn more about
   Orange County services, attend workshops
   about how to strengthen their
   neighborhoods, and share ideas
- Awards luncheon, exhibitors, networking, etc.
- Saturday, October 14, 2023
  - -Renaissance Senior Center
  - -3800 S. Econlockhatchee Trail





—www.ocfl.net/CommunityConference



## **Community Development and Outreach**

#### Citizen Planner Academy

 Series of classes designed to educate the public regarding planning for a sustainable community, the land development process, and special topics within the planning field

#### Community Connections

 Designed to inform, connect, and involve citizens with a variety of topics to help make them effective neighborhood leaders





## **Community Development and Outreach**

#### Community Clean Up Program

- Assists residents in removing excessive trash, junk, and other waste material from common areas
- -Staff liaison works with a committee of residents
- —County provides resources
- Neighborhood Clean Up Program
  - Provides the residents with supplies to clean their neighborhood
  - -Gloves, trash bags, etc.





## **Community Development and Outreach**

#### Neighborhood Beautification Grant

- Provides up to \$15,000 for neighborhood organizations to make physical improvements to communities
  - 50% match required for mandatory associations
  - No match required for voluntary associations
- Signs, entranceway lighting,
   neighborhood playgrounds, pressure
   washing and painting neighborhood
   walls, and structural wall repairs
  - Walls must be along major road







#### **Consumer Protection Office**

- Educates residents about how to recognize fraud, and guarding against becoming a victim
- Conciliates consumer disputes to find a resolution
- Refers complaints to the appropriate entity
- Common complaints
  - Car repairs/sales, home improvements/repairs/sales, household movers/storage, internet/e-commerce sales, retail transactions, towing complaints, and unlicensed contractors
- www.ocfl.net/ConsumerProtection
- Report complaints to 311





### **Neighborhood Planning**

#### Get Organized (GO) Program

- Provides the tools to create and maintain a self-sufficient voluntary neighborhood organization, with the goal of addressing the challenges confronting neighborhoods
- Help with the process of developing organizational bylaws, electing leaders, running meetings, identifying resources, and establishing direct lines of communication with local government contacts





#### ■ Contact 311

- Report a code violation
- Environmental Protection Division
- Development Engineering Division
- -Zoning Division
- Office of Tenant Services
- Roads and Drainage Division
- -Solid Waste Division
- Consumer Protection
- Orange County Sheriff's Office- 911 or (407) 836-4357
- Hope Team- (407) 757-2914



Phone Calls • Web Chats • Online Requests • Smartphone App

- Workshops- Shurlitha Jones: (407) 836-4241
- Community Clean Ups- Shurlitha Jones: (407) 836-4241
- Grants- Seina Gilman: (407) 836-4212
- Get Organized- Alvin Cruz: (407) 836-5895
- General- (407) 836-4200 or OCNeighborhoods@ocfl.net
- Jason Reynolds- (407) 836-5547 or Jason.Reynolds@ocfl.net

## Corridor Chiefs in action





## Corridor Chiefs on the News!

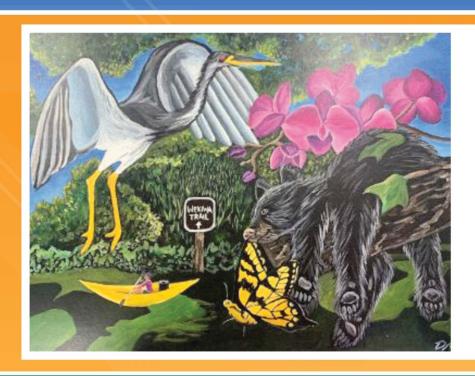
Two of our Corridor Chiefs have been recognized by Spectrum News for helping prevent crimes in their neighborhoods. Congratulations to Toni Cheatle of the POL and Jeff Engelbrecht of POWS!







## PURCHASE AUMITED-EDITION PRINT



**SCAN TO GO TO ONLINE STORE** 



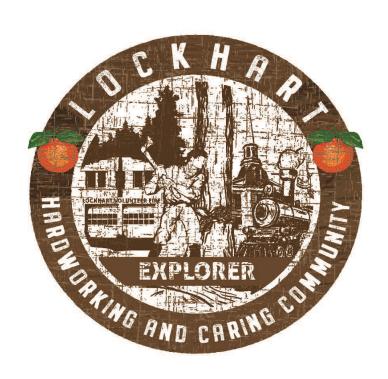
**Cost: \$30** 



WEKIWA SPRINGS MURAL



## Lockhart's 150<sup>th</sup> Anniversary







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